

HSE Europe Virtual Congress 2021

Part of HSE Global Series

Programme – All times in CEST (Central European Summer Time)

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| <p>16:00 – 17:00 Tuesday 4th May</p> | <p>Pre-Event Session 1 Hosted by: Luiz Montenegro Title: Why preventing serious injuries and fatalities is still a hot topic. Overview: Introduction on the topic – 5-10 min</p> <ul style="list-style-type: none"> ○ The global picture on work-related fatalities and serious injuries ○ Why we must keep the focus on basic serious injuries and fatality (SIF) prevention ○ Some of the competing priorities <p>Open discussion on the barriers and competing priorities to SIF prevention</p> <ul style="list-style-type: none"> ○ Is SIF prevention a relevant focus area in your company/business/industry? ○ What are the current pressing issues on H&S in your organization, other than SIF prevention? ○ Have you experienced being in a situation where the company believes SIF prevention is under control and suddenly a rash of serious cases happens? What have you learned from it? ○ What is the best way to keep SIF prevention high in the agenda, while addressing other pressing issues? |
| <p>16:00 – 17:00 Thursday 6th May</p> | <p>Pre-Event Session 2 Hosted by: Gary Latta Title: "Should OHS professionals have managed COVID-19 responses within their organisations throughout the pandemic? Overview: 1) Is or was COVID-19 really an area that OHS professionals should be asked or willing to cover? 2) Does the increase in exposure for OHS functions under COVID-19 responses create a potential for dependency in areas outside of core OHS areas? 3) Does this dilution create a disparity of increase in OHS focus or priority that may change when the pandemic ends?</p> |

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| <p>17:00 – 18:00 Friday 7th May</p> | <p>Pre-Event Session 3 Hosted by: Graeme Waller, Norbord Title: Back to basics: Why don't we celebrate success? Overview: We are all chasing Safety Utopia, that space where we achieve Zero Incidents/Accidents forever. However, we experience a small part of this every day whether for one minute, one hour, a morning, a day, week, month etc but we rarely celebrate or even acknowledge those moments. So we say nothing, perhaps for fear of what happens the day after. Let's talk about what we need to be saying, what we need others to be saying and how do we not worry, in this context, about tomorrow.</p> |
| <p>EVENT STARTS – Tuesday 11th May 2021</p> | |
| <p>09:05 – 09:15 (10 Minutes)</p> | <p>Welcome to the congress Hosted by: Elliot Cunnington</p> |
| <p>09:15 – 10:15 (60 Minutes)</p> | <p>Advisory Council Panel Moderated by: Anna Keen Panellists: TBC Topic: Fatality & Incident Prevention</p> |
| <p>10:15 – 10:30 (15 Minutes)</p> | <p>Meetings & Networking Break</p> |
| <p>10:30 – 11:00 (30 Minutes)</p> | <p>Case Study 1 Hosted by: Jeffrey Giesse, LafargeHolcim Title: HSE @ the speed of light <i>Throwing away the old maturity paradigms for a practical three pillar operating model to accelerate HSE performance.</i> Overview: At LafargeHolcim, we have simplified the approach to progress HSE across our group. Our three focus areas are Critical Risk Management, Continuous Improvement and Engagement. Our journey has led us to this practical approach to HSE that ensures our operations colleagues are successful at keeping their workers safe and healthy by equally dividing their time to each of the three focus areas. We have reorganized our programs and systems to support each of these areas. With more than 2,500 sites and 75,000 employees we have discovered a working model that once</p> |

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| | <p>fully deployed has a significant impact on HSE performance. Globally, we have divided the number of fatalities by four and reached world-class levels in the frequency of lost time injuries (LTIs). More impressive is the results of the individual countries that have completed implementation of all three focus areas.</p> <p>We believe we have just begun to debottleneck the traditional HSE approach and are now beginning to reach HSE@the speed of light.</p> <p>Key takeaways:</p> <ol style="list-style-type: none"> 1. Critical Risk Management: Ensuring risks are well understood and managed at the organizational level and not transferred to the worker. 2. Continuous Improvement: An approach to excellence and building off the small gains to tackle the "little stuff". 3. Engagement: Learn the power of a simple and measurable approach to engagement that drives results no matter the underlying culture. |
| <p>11:00 – 11:15 (15 Minutes)</p> | <p>Meetings & Networking Break</p> |
| <p>11:15 – 11:45 (30 Minutes)</p> | <p>Case Study 2 Hosted by: Graeme Waller, Norbord Title: The Human Condition <i>Are we the reason for the plateau?</i> Overview: This session will consider the impact that we, as safety professionals, have had on reaching the plateau of safety performance and ask what it will take to break through this and reach the next levels of safety performance. We will also consider the impact of our role and ask if it is time to stop talking about safety all together as a separate element to our work. Key takeaways:</p> <ol style="list-style-type: none"> 1. Look at your organization's performance over the last few years – what has been done differently? 2. If you were to stop talking about safety, would you stop being safe? 3. What difference can and will you make and ask others to make with you? |
| <p>11:45 - 12:00 (15 Minutes)</p> | <p>Meetings & Networking Break</p> |

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| <p>12:00 - 12:30 (30 Minutes)</p> | <p>Case Study 3 Hosted by: Wouter de Gier & Saskia Bakx, Heineken Title: #showmeyourbowtie: The unprecedented acceleration of a global safety program in HEINEKEN Maximum impact within one year, at zero cost.</p> <p>Overview: During the workshop, we will explore how a new safety program <i>by logistics people for logistics people</i> went viral.</p> <p>In HEINEKEN, we learned the hard way that people and forklifts don't mix. Over the last 1.5 years, we have developed an amazingly impactful, quite unconventional risk reduction program aimed at eliminating pedestrians in forklift areas. Zooming in on the key success factors, we will enable you to re-apply our learnings and deliver a paradigm shift in your organization. Our story illustrates how we as OHS professionals can have a substantially bigger impact by empowering our business leaders.</p> <p>Join us in this 30 minutes workshop about making it simple, ambitious, achievable, digital, and personal - all at the same time. We are looking forward to seeing you there!</p> <p>Key take-ways: You will learn:</p> <ul style="list-style-type: none"> • the key ingredients for functional ownership: translating a safety strategy into something that your people will own and understand • how to leverage digital tools for speed, quality delivery and build lasting relationships while doing so • how to strike the right balance on push & pull to land an inspiring and engaging safety program |
| <p>12:30 - 13:00 (30 Minutes)</p> | <p>Lunch</p> |
| <p>13:00 - 13:40 (40 Minutes)</p> | <p>Breakout Session 1 Hosted by: Kendelle Tekstar, Acre Frameworks Title: Neuroscience behind habit formation Overview: TBC</p> |
| <p>13:40 - 13:50 (10 Minutes)</p> | <p>Meetings & Networking Break</p> |

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| 13:50 - 14:50 (60 Minutes) | <p>Keynote Session 1 Hosted by: Sarah Brummitt Title: Communicating In The Remote Environment Overview: The world of sales has been transformed as a result of COVID19. How do we start, grow and maintain customer relationships in the remote environment? It's never been more difficult to do this well. As a result, this fast paced, interactive session will explore a selection of communication strategies and skills which all sales professionals need if they are to be engaging, memorable and influential when selling in the remote environment.</p> |
| 14:50 - 15:10 (15 Minutes) | <p>Keynote Breakout Session 1 Hosted by: Sarah Brummitt Overview: Live Q&A with the audience discussing key points of the before session</p> |
| 15:10 - 15:25 (15 Minutes) | <p>Meetings & Networking Break</p> |
| 15:25 - 15:55 (30 Minutes) | <p>Case Study 4 Hosted by: Teresa Swinton, Paradigm Human Performance Title: Learning to Learn – Becoming a Learning Organisation Overview: We know that if we only ever learn from things that go wrong, our data points are few and far between (hopefully). Learning from normal or successful work provides us with copious data points and so this is where we need to focus our attention but becoming a learning organisation requires a paradigm shift so where do we start? In this workshop we will share our favourite simple approach to helping our clients to start their journey towards becoming a learning organisation.</p> |
| 15:55 - 16:00 (5 Minutes) | <p>Close Hosted by: Elliot Cunnington</p> |
| DAY 2 – Thursday 13th May 2021 | |
| 09:05 – 09:15 (10 Minutes) | <p>Welcome to the congress Hosted by: Elliot Cunnington</p> |
| 09:15 – 10:15 (60 Minutes) | <p>Panel Session 2 Moderated by: Teresa Swinton, Paradigm Human Performance</p> |

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| | <p>Panellists: Becoming a Learning Organisation</p> <p>Topic: Following on from our workshop on day one we will discover how some of the best organisations have benefitted from being a learning organisation and how they went about starting their learning journey</p> |
| <p>10:15 - 10:30 (15 Minutes)</p> | <p>Meetings & Networking Break</p> |
| <p>10:30 - 11:20 (50 Minutes)</p> | <p>Roundtable 1</p> <p>Moderated by: eDriving</p> <p>Topic: Implementing a fleet strategy to support safety and sustainability</p> <p>Overview: Transport represents almost a quarter of Europe's greenhouse gas emissions and is the main cause of air pollution in cities[1]. And now, as organisations across Europe prioritise sustainability and carbon footprint reduction, transport is a key area of focus to minimise environmental pollution.</p> <p>While some companies are making the transition to electric vehicles, others are adopting telematics technologies for safer, more efficient fleets. Insights from telematics data, together with appropriate driver coaching and training, can help to reduce collisions and incidents, decrease fuel consumption, reduce emissions, and optimise routing.</p> <p>Join this discussion with Former Head of Group Risk Services, Nestlé and eDriving's Risk Management Guru, Andrew Bradley, as well as eDriving's Customer Success Director, Nick List, to discover the key environmental benefits of a comprehensive driver risk management strategy. Andrew and Nick will also discuss how data-driven decision making not only improves safety and reduces total cost of ownership (TCO), but can also help towards sustainability goals.</p> <p>Key takeaways:</p> <ul style="list-style-type: none"> · How a sustainable fleet management model contributes to environmental targets, as well as safety goals · How driving data gleaned through telematics helps to decrease TCO while decreasing collisions, reducing fuel, reducing emissions and optimising routes |

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| | <ul style="list-style-type: none"> The safety and environmental benefits of smooth, safe driving |
| 10:30 - 11:20 (50 Minutes) | <p>Roundtable 2</p> <p>Moderated by: Rob Leech, Principle Product Director, Airsweb, now part of EcoOnline. Darragh Geoghegan, CEO, Airsweb, now part of EcoOnline. Topic: TBC</p> |
| 11:20 - 11:30 (10 Minutes) | <p>Meetings & Networking Break</p> |
| 11:30 - 12:00 (30 Minutes) | <p>Case Study 5</p> <p>Hosted by: Ruth Gallagher Title: TBC Overview: TBC</p> |
| 12:00 - 12:15 (15 Minutes) | <p>Meetings & Networking Break</p> |
| 12:15 - 12:45 (30 Minutes) | <p>Case Study 6</p> <p>Hosted by: Kate Field, Global Head Health, Safety and Wellbeing, BSI Group</p> <p>Title: Managing psychological health in the workplace <i>An introduction to the new international standard, ISO 45003</i></p> <p>Overview:</p> <ul style="list-style-type: none"> Background to the development of the standard, including which organizations can use it The relationship between ISO 45001 and ISO 45003 The structure and key highlights of the standards <p>ISO 45003 'Occupational health and safety management – Psychological health and safety at work : managing psychosocial risks' is the first global standard giving practical guidance on managing psychological health at work. In this session Kate will give an introductory overview of the new standard, what it covers, who it is for and it's relationship with the international standard, ISO 45001 occupational health and safety management. You'll also find out when the standard will be published and how to get a copy!</p> |
| 12:45 - 13:15 | <p>LUNCH</p> |

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| (30 Minutes) | |
| 13:15 - 13:45 (30 Minutes) | <p>Case Study 7 Hosted by: Lorenzo Visentin, Group Head of Safety, Arriva plc Title: Grounded safety, the building blocks of protection <i>Safety professionals thrive on complexity, but safety basics remain an essential component of worker protection</i> Overview: "An ounce of practice is worth more than a ton of preaching" (Gandhi). It is so easy to respond to a 'simple' safety management question with complex, legal, theoretical 12-page responses, to prove your competence. Employers already know you are competent, that's why they turn to you for guidance. A focus on simple safety and health practice will yield the best protective outcomes, without reference to the relevant regulation, the catchphrase du jour or your preferred safety philosophy. Zero harm, safety 2.0 all have their place, but without grounded safety practice they are lost on management and workers alike. Yes we need to drag ourselves into the modern era and divest outdated notions of safety management, but walking the talk with workers rather than talking the talk at workers will continue to pay dividends.</p> <p>3 key take-ways:</p> <ul style="list-style-type: none"> · Professionalise, gain academic credibility and drive the career you want, but remain grounded. · Practical safety and health interventions are quality interventions that reap safety improvement rewards, every time. · Develop compassionate candour in interactions with workers, managers and peers alike. "Be kind 2.0" if you will. |
| 13:45 - 14:00 (15 Minutes) | Meetings & Networking Break |
| 14:00 - 14:30 (30 Minutes) | <p>Case Study 8 Hosted by: DEKRA Title: TBC Overview: TBC</p> |
| 14:30 - 14:45 (15 Minutes) | Meetings & Networking Break |
| 14:45 - 15:30 (60 Minutes) | <p>Keynote Session 2 Hosted by: Todd Conklin Title: Bouncing Forward in a New Operational Reality</p> |

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| | <p>Overview: <i>"Volatility, Uncertainty, Complexity, and Ambiguity make for leadership challenges in your organization. Safety has been under a dramatic shift over the last several years, now - post pandemic - safety has the potential to bounce organizations well ahead of the old methods and ideas. Safety is no longer about the management of injuries, safety now sits at the management table as provides expertise in developing and maintaining the capacity to work in a constantly changing world.</i></p> <p><i>With this new opportunity, comes new responsibilities. Our profession is being seen and understood as a vital part of restoring our ability to do operations effectively.</i></p> <p><i>Todd Conklin, has spent the last 25 years espousing the importance of seeing the ability to do safe, stable, and resilient work as a strategic leadership strategy. We won't fix safety by fixing safety, we are being charged with the job of creating additional capacity for a world that seems to be volatile and uncertain. There is much to talk about after this presentation.</i></p> <p><i>Three Takeaways:</i></p> <ol style="list-style-type: none"> <i>1. New Definition of safety for a rapidly changing world.</i> <i>2. The benefits of change - bouncing forward past the old.</i> <i>3. Three important strategies for thriving during this change.</i> |
| <p>15:30 - 15:45 (15 Minutes)</p> | <p>Keynote Breakout Session 2 Hosted by: Todd Conklin Overview: Live Q&A with the audience discussing key points of the before session</p> |
| <p>15:45 - 15:55 (10 Minutes)</p> | <p>Close Hosted by: Elliot Cunnington</p> |
| <p>DAY 3 – Tuesday 18th May 2021</p> | |
| <p>09:05 – 09:15 (10 Minutes)</p> | <p>Welcome to the congress Hosted by: Elliot Cunnington</p> |
| <p>09:15 – 10:15</p> | <p>Panel Session 3</p> |

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| <p>(60 Minutes)</p> | <p>Moderated by: Steve Howells</p> <p>Panellists: What is the role of the modern 'safety' professional? This session looks at how the role of the modern safety professional has changed and explores some of the challenges they face and the skills they need to evolve and add value to a business.</p> <p>Overview: Safety Professional identify is rife with tensions and contradictions that reveal the complex social and organisational challenges associated with the role (David Provan September 2018). The modern Safety Professional wears many hats – that of friend, of critical friend, of advisor, of supporter, of doer, of assurer to the business, the management and the worker. The safety professional helps the business understand and manage its safety risks and influences the business to place proportionate time and resource to ensure the severity of incidents is lowered to the lowest possible levels – after all, despite numerous processes, controls, risk assessments and safety cases, incidents still, and will continue to occur. But does historical role performance meet the current scientific findings about what modern safety professionals do/should be doing?</p> <p>Three key take-ways</p> <ul style="list-style-type: none"> • To challenge the perception of safety professionals in a modern work environment • To understand the non-technical competences required for the role to value-add • To understand what the business (thinks it) wants versus what it needs |
| <p>10:15 - 10:30 (15 Minutes)</p> | <p>Meetings & Networking Break</p> |
| <p>10:30 - 11:00 (30 Minutes)</p> | <p>Case Study 9 Hosted by: Peter Walsh, Director Business Development, Europe at Benchmark Digital Title: Best Practice for ESG Management and Disclosure Overview: TBC</p> |
| <p>11:00 - 11:15 (15 Minutes)</p> | <p>Meetings & Networking Break</p> |
| <p>11:15 - 12:15 (60 Minutes)</p> | <p>Keynote Session 3 Hosted by: Nicola Millard Title: Do the Digital First, Hybrid workplace.</p> |

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| | <p>Overview: Automation was supposedly the force reshaping the future of work – turns out it wasn't technology, but a virus which disrupted everything. The Digital workplace is changing and there are significant implications for employees, offices, and skills people need in an increasingly automated, remote, globalised workforce.</p> <p>This session will cover the D's that are shaping the emerging digital workplace, based on research from MIT, London Business School, Cambridge University and Lancaster University, as well as practical lessons from BT and clients in many sectors across the world. It will also explore the hype around 'hybrid' work and the implications of divorcing work from both space and time.</p> <p>It will explore:</p> <ul style="list-style-type: none"> · The rise of Disruption, Diversity and Digital: lessons from the global remote working "experiment" – and how workplaces may evolve into the future. · The death of Dilbert, Dolly and Distance – what function do offices play if most of us can work from home? If the future of work is hybrid, how do we prevent "horrible hybrids" forming? How do we use technology to make digital collaboration more like face-to-face? How do we cope with "living at work"? · The rise of the Droid - is AI/ automation still going to transform the workplace? |
| <p>12:15 - 12:30 (15 Minutes)</p> | <p>Keynote Breakout Session 3 Hosted by: Nicola Millard Overview: Live Q&A with the audience discussing key points of the before session</p> |
| <p>12:30 - 13:00 (30 Minutes)</p> | <p>LUNCH</p> |
| <p>13:00 - 13:30 (30 Minutes)</p> | <p>Breakout Session 2 Hosted by: Stephanie Thery Title: TBC Overview: TBC</p> |
| <p>13:30 - 13:45 (15 Minutes)</p> | <p>Meetings & Networking Break</p> |
| <p>13:45 - 14:45 (60 Minutes)</p> | <p>Keynote Session 4 Hosted by: Vernon Sankey</p> |

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| | <p>Title: 'Safety First' - a leadership perspective based on personal experience...</p> <p><i>Creating the right environment for a safe and healthy workplace is the PRIME duty of leadership, requiring authenticity, a genuine concern for people, common sense and some wisdom.</i></p> <p>Overview: The session will cover:</p> <ul style="list-style-type: none"> a) why health and safety is so much more than statistics... b) the role and responsibility that leaders must 'authentically' assume and why this is so important... c) personal and philosophical reflections - what underpins the creation of the right environment...Health and Safety is part of a holistic process <p>3 key takeaways:</p> <ul style="list-style-type: none"> 1) health and safety is much more than just statistics...it is a barometer of the mood and morale of the organisation. 2) leadership is about creating the right environment in which people are inspired, motivated, engaged and grow, but also care for their colleagues, their wellbeing, their families, the environment and their communities etc. When such environments exist, 'health and safety' thrives too. 3) understanding human nature, recognising the importance of EQ and providing 'enlightened' thinking are critical. All these can/must be taught. |
| <p>14:45 - 15:00 (15 Minutes)</p> | <p>Keynote Breakout Session 4</p> <p>Hosted by: Vernon Sankey</p> <p>Overview: Live Q&A with the audience discussing key points of the before session</p> |
| <p>15:00 - 15:10 (10 Minutes)</p> | <p>Close</p> <p>Hosted by: Elliot Cunnington</p> |

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